



Servicing Quality Control Made Easier



ARMCO gives Servicers credibility and confidence in their compliance and audit process.

Quality Control for Servicing presents a unique set of challenges which includes; frequently changing GSE and CFPB requirements, multiple question sets needed for many audit types, and differing criteria needed for proper sampling. ACES Audit Technology™ is the solution.

Key Benefits:



Automated Loan sampling process with multiple criteria and custom fields



Question sets constantly evolve with regulatory and investor changes



Calculated exceptions based on date/time answers to questions



Easy-to-use communication portal to manage exceptions

Save Time and Increase Productivity

ACES provides tools that allow servicers to increase transparency and efficiency in their servicing QC.



REVIEW

trends on deficiencies and severities



CORRECT

operational deficits & compliance problems through system-driven action plans



CUSTOMIZE

your workflow and audit types to meet organizational needs



ENABLE

real-time employee communication to improve processes



FACILITATE

highly-targeted discretionary reviews to reduce risk using ACES Automated Loan Selection



LEVERAGE

multiple criteria and trigger points : LPI, Default Flags, ARM flags, BK, etc.

Increase Servicer Confidence

ARMCO is dedicated to helping our clients meet the guidelines and requirements of investors, GSEs and federal/state agencies. ACES is an enterprise audit platform which is available at any point in the mortgage loan lifecycle which ties pre-funding reviews to post-closing and servicing QC audits.

Call us at
800.858.1598

or email QCSolutions@armco.us

