



SERVICING AUDIT PACK

SERVICERS CAN IMPROVE PRODUCTIVITY AND QUALITY WHILE CONTROLLING COSTS AND RISK IN:



**Loan
Servicing**



**Regulatory
Compliance**



**Capital
Markets**



**Internal/External
Audits**



**Fraud
Management**

Out-of-the-box Quality Insight Reports and Managed Questions to address specific loan types including:

COVID-19 | Forbearance | Loss Mitigation | Delinquent Loans | Foreclosure | Claims | Bankruptcy | Successors in Interest | Fees | Credit Reporting | Loan Boarding | Escrow-Impounds | MIP-PMI | Cash Management | Assumptions | Adjustable Rate Mortgages | Investor Reporting | Correspondence/Complaints | Periodic Statements | Payoffs-Reconveyances | Servicing Transfers | Reverse Mortgage (HECM) | HELOC | HUD235 | HUD 203k | MERS | Property Seizures



IMPORT



SAMPLE



REVIEW



COMMUNICATE



REPORT



SERVICING AUDIT PACK

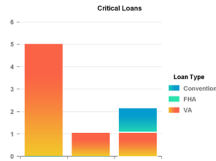
PROVEN, IMPACTFUL ROI
ACESQUALITY.COM

IMPROVE PRODUCTIVITY

Easily create charts,
graphs, reports, and
narrative sections.

Executive Summary-Audit Results Critical and Serious Trend Summary

By Loan Type	Critical Loan Count	Serious Loan Count	Critical Defect Ratio	Serious Defect Ratio	Critical Loan Count	Serious Loan Count	Critical Defect Ratio	Serious Defect Ratio	Critical Loan Count	Serious Loan Count	Critical Defect Ratio	Serious Defect Ratio
Conventional	5	2	5.38%	2.15%	1	2	1.55%	2.50%	1	2	1.02%	2.04%
FHA	0	1	0.00%	2.13%	0	0	0.00%	0.00%	0	0	0.00%	0.00%
VA	0	2	0.00%	5.41%	0	0	0.00%	0.00%	1	0	2.63%	0.00%
Sum:	5	5	2.82%	2.82%	1	2	0.65%	1.31%	2	2	1.00%	1.00%

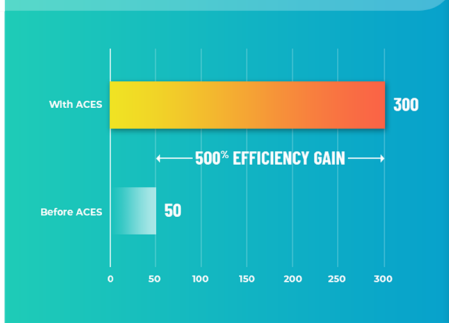


For Internal Use Only



REAL LIFE EXAMPLES

TRANSACTIONS PER MONTH (Thousands)



FAY SERVICING

"We have had a 500% efficiency gain with ACES. It comes from the number of loans that we can review, the number of audits that we can execute, and the number of questions we can ask and have answered quickly."

Howard Cohen
Chief Risk and
Compliance Officer

WHY ORGANIZATIONS CHOOSE ACES



FLEXIBLE
AUDIT
TECHNOLOGY



CUSTOMER-
CENTRIC
APPROACH



BUILT
FOR THE
ENTERPRISE

